

GENERAL TERMS OF USE (GTU)

We invite you to read these general terms of use ("GTU") carefully before using the Site.

Access to the Site and its use are subject to the GTU and the applicable laws.

Any use of the Site by a user implies that the user has taken note of the GTU beforehand and has agreed to them unreservedly. Any user who does not agree to any provision of the GTU should refrain from using the Site.

DNP Photo Imaging Europe reserves the right to amend the GTU at any time. Wherever possible, DNP Photo Imaging Europe shall notify users of changes made to the GTU by email or by way of an announcement on the Site. In any event, users are invited to read the GTU regularly so that they can take note of any changes. If (s)he disagrees, the user can object to the GTU and refrain from using the Site.

A. USE OF THE SITE

The Site can be accessed free of charge by any user who has access to the Internet, on the understanding that all costs of accessing the Site of any kind whatsoever shall remain solely payable by the user. However, only professional users can place orders online and create a customer account, in accordance with the General Terms of Sale (GTS) which are available on the Site. The user is explicitly informed and agrees that content distributed on the Site may be protected by intellectual property rights. In particular, DNP Photo Imaging Europe and the companies within the DNP group to which DNP Photo Imaging Europe belongs own the trademarks "DNP", "DNP Dai Nippon Printing" and other trademarks. The user shall refrain from any kind of distribution, extraction, integration, alteration or reproduction of all or part of the content distributed on the Site if (s)he does not have prior, explicit and written authorisation from DNP Photo Imaging Europe.

B. ACCESSIBILITY OF THE SITE

DNP Photo Imaging Europe shall endeavour, as far as possible, to keep the Site accessible 7 days a week and 24 hours a day. However, DNP Photo Imaging Europe may interrupt access to it, including for maintenance and upgrading purposes or for any other reasons, including of a technical nature.

DNP Photo Imaging Europe cannot be held liable for inconvenience or damage arising out of the use of the Internet, including interruption of service or the presence of computer viruses.

DNP Photo Imaging Europe cannot be held liable for inconvenience or damage arising through third-party sites, including the site of LYRA NETWORK's payment service provider, for whose operation the latter has sole responsibility. Any

complaints concerning the use of the payment service must be addressed to the latter.

In any event, it is pointed out that connection to the Internet is dependent on Internet operators, and as a result, no guarantees are given to the user with regard to transfer rates or response times for information circulated on the Internet. Consequently, the connection or the data transfer speed may be slowed down or even interrupted.

Your data is processed by DNP Photo Imaging Europe SAS in such a way as to maintain its security and confidentiality subject to the following limitations:

- it is impossible to fully guarantee the security of the Internet and data sent on the Site; and
- it is your responsibility to take all precautions necessary to protect the confidentiality of your passwords and not to disclose them to persons who are not authorised to use them.

C. BROWSER COMPATIBILITY

The Site is compatible with all recent browsers which support HTML 5 and CSS 2 and respects the XHTML and CSS vocabulary and grammar recommended by W3C.

The Site will therefore work best with the latest generations of browsers while remaining accessible to older browsers.

The use of the following browsers is recommended:

- On Mac.OS.X (Macintosh Operating System 10): Safari, Mozilla Firefox, Google Chrome
- On Windows: Mozilla Firefox, Google Chrome, Microsoft Edge
- On Linux: Mozilla Firefox, Google Chrome

D. GUARANTEE AND LIABILITY

The user undertakes to comply with the GTU and any applicable regulations while using the Site. DNP Photo Imaging Europe cannot be held liable for any damage suffered by the user or by any third party as a result of non-compliance by the user or by any third party with the GTU or any applicable regulations. The user is solely responsible for his/her use of the Site and the information that it contains. DNP Photo Imaging Europe cannot be held liable in any way for any difficulties or inability of the user to use the Site, any malfunctions or unavailability of the user's computer equipment or the Site, constraints and problems relating to the use of a computer network such as the Internet, or security of data exchanges on such a network.

DNP Photo Imaging Europe reserves the right to alter, move or interrupt all or part of the Site and the information, temporarily or permanently, at any time.

DNP Photo Imaging Europe does not guarantee that the information on the Site is accurate, free of errors, relevant or exhaustive, or that it will meet the user's expectations.

E. LINKS TO THIRD-PARTY SITES

The Site provides hypertext links to sites published by third parties. Since DNP Photo Imaging Europe and the Site have no control over these sites and the companies that publish them, DNP Photo Imaging Europe cannot be held liable in any way for these hypertext links, products or services offered by these third-party sites, data of any kind which is contained in or distributed on these sites published by third parties, processing of personal data performed by the publishers of these sites, their use by the user, or any acts or failures attributable to third parties.

F. CONTENT AND HANDLING OF OPINIONS

In accordance with Law no. 2004-575 of 21 June 2004 on trust in the digital economy, DNP Photo Imaging Europe cannot be held responsible for content published on this Site by third parties, including with regard to opinions and comments expressed by users. However, DNP Photo Imaging Europe will act promptly to remove illegal content after becoming aware of it.

Professional users who have made an online purchase can publish an opinion which will be visible to all users of the Site.

Published opinions are checked in order to verify that they are genuine by making sure that they do indeed relate to an online purchase experience and also that publications do not infringe third-party rights and do not contain any remarks that are offensive, defamatory, inappropriate or contrary to the law and common decency. DNP Photo Imaging Europe reserves the right to reject any opinion for the aforementioned reasons.

Opinions shall be published in chronological order based on their date of publication. Once published, an opinion cannot be changed and will stay online until it is removed by DNP Photo Imaging Europe or until the professional user asks for it to be removed.

No remuneration is given by DNP Photo Imaging Europe for opinions submitted by professional users.

G. COOKIES

DNP Photo Imaging Europe SAS places short text files (known as "cookies") on the user's device, which collect data concerning his/her browsing on the Site. The information contained in these cookies is only kept for a maximum period of 13 months.

The cookies used are strictly necessary to DNP Photo Imaging Europe SAS because their purpose is to facilitate electronic communication between DNP Photo Imaging Europe SAS and you and to enable certain services to be provided. They are used for the following things, among others:

- detecting the default language in the browser in order to set the language of the Site. If you have chosen another language manually, DNP Photo Imaging Europe SAS will then maintain this selection in the cookies in your browser for the purposes of your next visit;
- keeping your session active, including where you have entered your email address in order to download content from the Site so that you do not have to enter your email address again for subsequent downloading;
- carrying out statistical studies.

At any time, you can choose to configure your Internet browser to accept or reject cookies.

The configuration procedure is outlined in your browser's help menu or can be accessed via the following links:

- For Internet Explorer: <https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies>
- For Safari: <http://support.apple.com/kb/PH5042>
- For Chrome: <https://support.google.com/chrome/answer/95647?hl=en-GB&hlrm=en>
- For Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>

Adjustments to cookie settings may restrict the performance of your browsing on our website. We invite you to read CNIL's site for more information about cookies: <https://www.cnil.fr/fr/cookies-les-outils-pour-les-maitriser>

H. GOOGLE ANALYTICS

The Site uses the Google Analytics service provided by Google Inc. ("Google") which is supported by cookies so that the use and performance of the Site can be analysed. The information generated by cookies will be passed on to Google and stored by Google on servers located in the United States.

The User's consent will be required for these cookies to be installed.

You can object to Google Analytics monitoring and deactivate this tool by following this link:

<https://chrome.google.com/google-analytics-debugger>

The cookie that is then set (known as an “opt-out” cookie) will deactivate all future collection of data when you visit the Site.

You can also prevent the Google monitoring described above by downloading and installing the browser extension (plug-in) that is available at:

<https://tools.google.com/dlpage/gaoptout?hl=en-GB>

Further information about the protection of data by Google Analytics is available in the Google data protection notice under “Google Analytics Cookies”:

<https://support.google.com/analytics/answer/6004245?hl=en>

I. MISCELLANEOUS

The parties agree that they can exchange information necessary to perform the GTU by electronic means. Any electronic communications between the parties shall be presumed to have the same evidentiary value as a paper document. No waiver by either party of a breach by the other party of any obligation stipulated in the GTU can be construed as a waiver of the obligation concerned. If any provision of the GTU is declared void or deemed unenforceable, the parties shall endeavour to negotiate in good faith in order to agree on the terms of a new provision which shall be substituted for the provision concerned and shall be close to the original intention of the parties, and the other provisions shall remain in force and shall continue to be fully binding.

The GTU are governed by French law.